



**CITRA**

الهيئة العامة لتنظيم الاتصالات وتقنية المعلومات  
COMMUNICATION & INFORMATION TECHNOLOGY REGULATORY AUTHORITY

## **Privacy Policy and WHOIS Data**

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## **1. Purpose of Policy**

This Policy aims to define the rules governing the registrant data display by means of the WHOIS protocol.

## **2. Principles**

- 2.1. Maintain the rights of registrants and their personal data.
- 2.2. Determine the role of the Internet Domain Division and accredited registrars in the process of collecting, processing and displaying personal information.

## **3. Collection and Use of Personal Information**

- 3.1. Personal information shall be collected in the following cases:
  - 3.1.1. During the domain name application process.
  - 3.1.2. Upon renewal of the domain name
  - 3.1.3. Upon receipt of an inquiry or complaint
  - 3.1.4. Upon referral of the registrant to the competent authorities based on the complaint filed against it.
- 3.2. The personal information shall also be used in the following cases:
  - 3.2.1. To contact registrants on matters related to domain name registration; and to facilitate the resolution of any type of dispute in accordance with the Complaint Policy issued by the Authority.
  - 3.2.2. To enable the work of WHOIS service that allows any third party to verify certain data relating to the domain name and the registrant.

3.2.3. To enable the Internet Domain Division to manage the registration system for its domain names and to comply with its procedures and internal policies.

3.2.4. Personal information shall not be sent to any third party, unless otherwise provided in accordance with the laws in the state of Kuwait.

#### **4. Disclosure of Personal Information**

4.1. The Internet Domain Division shall disclose personal information under Kuwaiti law if it receives a judicial warning, court ruling or an order from another competent judicial authority to do so. All such disclosures shall be documented, unless otherwise prohibited by applicable laws in the State.

4.2. The personal data of the registrant may be transferred to a competent third party in case of dealing with the complaint in accordance with the Complaint Policy developed by the Authority and the laws in force in the State of Kuwait.

4.3. The Internet Domain Division protects personal information and prevents unauthorized access. Everyone must use their own security measures to protect personal information that is provided to the Internet Domain Division.

#### **5. Application for Obtaining, Registering and Maintaining Domain Names**

5.1. The Internet Domain Division requests the accredited registrar to provide personal information in order to obtain a domain name and then register, maintain or renew it.

5.2. The domain name registration system of the Authority contains all information provided by the accredited registrar to the domain name registration system.

5.3. The WHOIS service displays a subgroup of the information that is collected.

4.3.1 The Authority is entitled to request the collection of information of registrants for the proper operation of the Domain Name Management System.

4.3.2 The Registrant agrees on collection, use and disclosure of personal information as set out in the policies issued by the Authority.

## **6. WHOIS Service**

6.1. Certain information about the domain name is made available to the public through the WHOIS service.

6.2. Anyone may use WHOIS service strictly for the following purposes:

5.2.1 Inquiry on the availability of a domain name

5.2.2 Identify the domain name owner

5.2.3 Contact the registrant regarding the domain name or the relevant website.

6.3. WHOIS should not be used for purposes other than those mentioned in Items (5.1, 5.2). The prohibited purposes include, but are not limited to, collecting information related to registrants for the purposes of sending any advertising or commercial messages, or market research or

undesirable activities via e-mail, telephone, fax, regular mail or any other means.

6.4. No user of WHOIS service is allowed to use automated and/or electronic processes that send queries to the WHOIS service.

6.5. The number of queries to be handled by the WHOIS service is determined per hour in order to prevent misuse.

## 7. WHOIS Data Display

The WHOIS service of the Internet Domain Division displays the following registrant's data recorded in the registration system belonging to the Communication and Information Technology Regulatory Authority:

Field Name	Field Description
Domain Name	Recorded Domain Name Registered

<b>Field Name</b>	<b>Field Description</b>
Last Modification Date	Last modification date of domain name Registry
Expiry Date	Domain registration license expiry date
Accredited Registrar Name	Sponsor Accredited Registrar Name
Status	Domain Name Status
Registrant Name	Registrant Name
Type of Eligibility	Type of identification associated with the name of eligibility and used by the registrant to form eligibility for obtaining domain name (e.g. commercial license for registered business).
Eligibility ID	When forming eligibility for a trademark or commercial license, it identifies the associated number, for example the trademark number.
Registrant Contact Name	Contact Name of Registrant
Contact Officer of Site Supervisor	Contact information of Site Supervisor
Technical Contact officer	Contact information of technical management
Financial Contact Officer	Contact information of financial management

Email address of the Registrant Contact Name	Email address of the Registrant
Name Server	Address of website server

## 8. Accuracy

The Registrant shall acknowledge the correctness and accuracy of the data submitted by him/her when applying for a domain through accredited Registrar.

## 9. Definition and Review of Policy

This current Policy has been prepared and published for the purposes of presenting the Authority's Policy, regarding the privacy of the files and data of registrants.

The Authority may, as it deems appropriate, review and/or amend this Policy at any time. Any amendments shall be published on the Internet Domain's official website.

